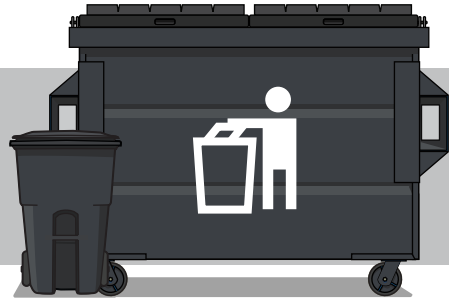


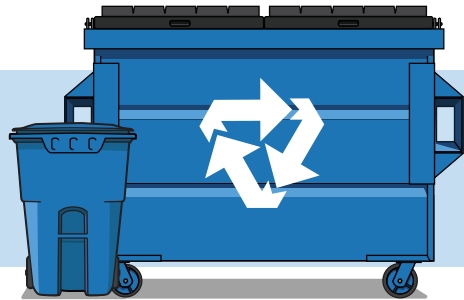


SANTA CRUZ COUNTY COMMERCIAL RECYCLE GUIDE

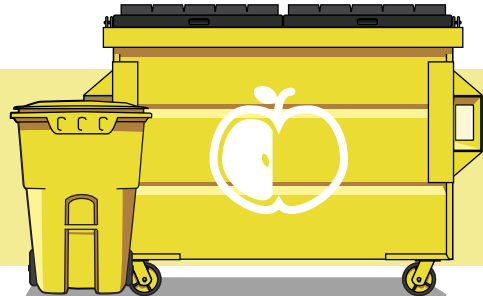
GARBAGE



RECYCLABLES



ORGANICS



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SERVICES AVAILABLE

Material Types | Businesses are offered weekly collection services for garbage, recyclable materials, food waste and yard trimmings. Collection services are also available for mixed construction waste and demolition debris (C&D), as described on page 8 of this guide.

Collection Frequency | All subscription-based services are available up to six (6) times per week and not less than once per week, on a Monday - Friday regular schedule. Saturday service is available as the 6th collection day.

Extra Pick-ups | Collection services are also available on days other than regularly scheduled collection day(s) for an additional charge. Extra pick-ups are scheduled at the customer's request, up to six (6) days per week total service. To schedule an extra pick-up, please contact Customer Service.



COLLECTION INFORMATION

Service Locations | GreenWaste can accommodate different collection locations for businesses based on customer preference, accessibility and space constraints. If the service location is not immediately accessible or if unique conditions or special requests are made, additional charges apply. To determine whether your collection location or needs may incur additional charges, please contact Customer Service.

Collection and Set-out Times | All containers must be placed in the designated collection location or made accessible for collection no later than 5:00AM on your regular collection day. Containers placed out for collection curbside should be returned to the appropriate enclosure promptly following collection service.

Extra Materials | Materials that are placed out for collection beyond the capacity of the container and overfilled containers will be collected and additional charges will be assessed based on material type and the volume of excess material collected. Please contact Customer Service in advance of setting out extra materials.

Bulky Item Collection | Bulky item collection is available for an additional charge. Items are considered bulky if they won't fit inside the container and some eWaste items that may contain lead or mercury (e.g. computers, monitors and televisions) must also be collected as a bulky item. To schedule a bulky item collection, please contact Customer Service.

Holiday Observance | Collection will not occur on New Year's Day (January 1st), Thanksgiving Day (4th Thursday in November) or Christmas Day (December 25th). If an observed holiday falls on a regular collection day, collection for the remainder of the week will be delayed by one day. Regular collection will resume the following week.



COLLECTION RATES

Collection Costs | Costs for collection of garbage, recyclable materials, food waste and yard trimmings vary depending on the level of service requested. Additional services are available for an additional charge, as described below.

Monthly Rates | Weekly subscription-based collection service rates are based on the material type, container size and frequency of collection. Services are provided weekly and customers are billed monthly in arrears.

Per-Pull Fees | All collection services in roll-off boxes and compactors are charged on a per-pull basis. Charges include per-pull fees, material processing and/or disposal fees, or contamination charges, when applicable.

Difficult to Service | GreenWaste offers extra services to facilitate collection for an additional charge. Services may include, but are not limited to: opening and closing gates, pushing and/or pulling containers, locking and/or unlocking containers/enclosures, or performing other services as reasonably necessary to access and empty containers.

Service Requests | Subscription changes, collection of additional materials or special items and collection of materials on a day other than the regularly scheduled collection day can only be requested by persons authorized on the account. Additional charges may apply.



COLLECTION CONTAINERS

Carts and Bins | GreenWaste provides containers for weekly subscription-based collection services in 65- and 95-gallon carts and 1-, 1.5-, 2-, 3-, 4-, 6-, and 8- cubic yard bins*.

**3-, 4-, 6-, or 8- cubic yard bins are not available for organic waste collection.
1.5- cubic yard bins are only available for organic waste collection.*



Roll-off Boxes and Compactors | GreenWaste offers temporary and permanent collection services in 12-, 20-, 30-, and 40- cubic yard roll-off boxes provided by GreenWaste and customer-provided stationary compactors ranging in size from 12- to 40-cubic yards.

GreenWaste does not provide compactors, however, maintenance services for compactors are available for an additional fee. GreenWaste can also provide a list of known vendors and specifications for customers interested in purchasing compactors, to ensure compatibility with collection vehicles.



RECYCLABLES

Place recyclable materials loose inside your recyclable materials cart. All items must fit completely inside the container with the lid closed.

METAL

- Aerosol cans (*empty, non-toxic*)
- Aluminum foil, foil trays and pans
- Auto parts (*oil drained*)
- Beverage cans and lids
- Chicken wire
- Coat hangers (*no paper*)
- Doors and screens
- Food cans and lids
- Fuel tanks (*empty, valve off*)
- Furniture
- Keys
- Paint cans (*empty, no wet paint*)
- Pet food cans and lids
- Pipes and plumbing fixtures
- Pots and pans
- Nuts and bolts
- Scrap metal
- Screws and nails
- Tools
- Toys and sporting goods
- Umbrellas (*fabric removed*)
- Utensils

GLASS

- Beverage bottles
- Broken glass
- Dishware (*non-ceramic*)
- Food jars
- Windows
- Wine bottles

PLASTIC AND FILM PLASTICS*

- Baby wipe containers
- Baskets
- Beverage bottles
- Bread bags
- Bubble wrap
- Buckets
- Candles
- CDs and DVDs
- Cellophane bags
- Coat hangers
- Coffee-cup lids
- Coolers and ice chests
- Crates
- Disposable razors
- Dry cleaning and newspaper bags
- Flower pots
- Food containers, bags and pouches
- Furniture
- Hoses
- Household cleaner bottles (*non-toxic*)
- Mouthwash containers
- Pet carriers
- Plastics shrink-wrap
- Plastic or wax liners
- Prescription bottles (*must be empty*)
- Produce and shopping bags
- Shampoo and conditioner bottles
- Shelving
- Squeezable bottles
- Swimming pools
- Toys

*Recyclable when markets exist.

SMALL ELECTRONIC WASTE

- Appliances
- Calculators
- Cameras
- Computer mice
- Inkjet cartridges (*bagged*)
- Keyboards
- PDAs
- Phones



RECYCLABLES *(continued)*

Please place additional recyclable materials in bags (labeled recyclables) and cardboard in tied, secured bundles (no larger than 3' x 3') next to your recyclable materials container.

PAPER

- Aseptic containers*
- Books
- Cardboard - unwaxed
- Coffee cups
- Colored paper
- Coupons
- Egg cartons
- Envelopes
- Food packaging
- Frozen food boxes
- Gift wrap and tissue paper
- Juice and milk cartons
- Junk mail
- Magazines and catalogs
- Newspaper
- Paper cups, plates and bags
- Photographs
- Pizza boxes (clean)
- Shredded paper (*tie in clear plastic bag*)
- Telephone books
- White paper

**Recyclable when markets exist.*

BULKY ITEMS *May NOT be placed inside containers. Contact Customer Service to arrange a pick-up.*

- Air conditioners
- Computer monitors
- Computer towers
- Microwaves
- Printers and fax machines
- Refrigerators
- Stereos
- Televisions
- Washers/dryers
- Water heaters

DONATION & REUSE *Please consider donating items that are in good condition to a local thrift store or other nonprofit organization. Many of these organizations have convenient drop-off locations and/or pick-up options and your donation may be tax deductible.*



Grey Bears Thrift Store
2710 Chanticleer Ave.
Santa Cruz, CA 95065
Tel: 831.479.1055



GreenWaste is a proud supporter of the Grey Bears Thrift Store. Most reusable and bulky items collected will be delivered to the Grey Bears Thrift Store.

HAZARDOUS WASTE

These items CANNOT be placed inside your containers.

- Auto and brake fluids
- Batteries
- Cleaning fluids
- Electronic waste (except as listed in recyclables)
- Fire extinguishers
- Fluorescent light bulbs (e.g. CFLs, tubes)
- Fuel tanks - with valve on (e.g. helium, propane)
- Grease and cooking oil
- Medications (*unused, expired*)
- Mercury thermometers/thermostats
- Motor oil and oil filters
- Paints and stains (e.g. oil/solvent based)
- Pesticides and fertilizers
- Pool and spa chemicals
- Solvents
- Syringes/sharps
- Transmission fluid

For information on Household Hazardous Waste drop-off, hours of operation or proper handling and disposal/recycling, please contact the Santa Cruz County Household Hazardous Waste Program at **831.454.2606** or visit **www.santacruzcountyrecycles.org**.



Only NON-reusable, NON-recyclable and NON-hazardous items belong in your garbage container. All items must fit completely inside the container with the lid closed.

GLASS

- Ceramics
- Cookware
- Incandescent light bulbs
- Mirrors

PLASTIC

- Audio/video tapes
- Chip bags
- Credit cards
- Foil beverage pouches
- Rubber bands
- Straws
- Tarps
- Toothpaste and ointment tubes
- Utensils
- Webbing/mesh

PAPER

- Carbon paper
- Food-soiled cardboard
- Food-soiled paper
- Newspaper – dirty
- Paper towels and napkins
- Stickers
- Toilet paper and tissue
- Waxed paper

POLYSTYRENE/STYROFOAM

- Cups and plates
- Egg cartons
- Meat trays
- Take-out containers
- Packing peanuts
- Packing blocks

FABRICS AND TEXTILES *Consider donating first.*

- All fabric types
- Boots and shoes
- Carpet and rugs
- Cloth diapers
- Clothing accessories
- Electric blankets

FOOD SCRAPS

- Ashes - not hot
- Coffee grounds and filters
- Compostable plastics bags
- Compostable plastics
- Cooked fruits and vegetables
- Corks
- Grains
- Meat and poultry

If your property does not subscribe to food waste service, please place all items found on page 7 in your grey garbage cart.

YARD TRIMMINGS

- Ice plant
- Ivy
- Palm fronds
- Pet waste
- Poison oak
- Tan bark
- Yucca

If your property does not subscribe to yard trimmings service, please place all items found on page 7 in your grey garbage cart.



GARBAGE GOES DIRECTLY TO LANDFILL!

Please double-check items against the list of acceptable materials before placing into your garbage container.



FOOD WASTE

This is a subscription based service. If your business subscribes to food waste collection, please place all food waste in your yellow container. All items must fit completely inside the container with the lid closed. Customers will be charged for extra materials placed out for collection and/or containers that are overfilled. If your business does not subscribe to food waste collection, these items belong in your grey garbage container.

Pre- and Post-Consumer Food Scraps

- Bones and shells
- Coffee grounds and filters
- Dairy (cheese)
- Grains (bread, rice, pasta, beans)
- Fruits and vegetables
- Meat and poultry
- Fish and seafood
- Table flowers

Compostable Food Wares must be certified "Compostable" by ASTM and/or BPI*.

- Compostable bowl
- Compostable cups
- Compostable cutlery
- Compostable packaging
- Compostable plastic bags
- Compostable plates

**Items that do not carry the ASTM/BPI certification should be placed in the grey garbage container.*



YARD TRIMMINGS

This is a subscription based service. If your business subscribes to yard trimmings collection, please place all yard trimmings inside your green yard trimmings container. All items must fit completely inside the container with the lid closed. Items may not exceed 3' in length or 6" in diameter. Customers will be charged for extra materials placed out for collection and/or containers that are overfilled. If your business does not subscribe to yard trimmings collection, these items belong in your grey garbage container.

- Branches
- Cactus
- Flax
- Flowers
- Grass clippings
- Hay
- Holiday trees (*stand/decorations removed*)*
- Landscape vegetation
- Leaves
- Lumber (unpainted, untreated)
- Plant trimmings
- Raw fruits and vegetables
- Sawdust
- Shrubs
- Small prunings
- Small stumps
- Sod (*remove as much soil as possible*)
- Tree trimmings

For large amounts, contact Customer Service for a roll-off box.



Holiday Tree Collection | During the first two (2) collection weeks of each year, customers may place un-flocked and undecorated holiday trees curbside for collection on the normal collection day. Trees must be cut into sections no larger than 6' and placed next to the collection carts.

GO GREEN – GOOD FOR BUSINESS

Regulatory Requirements | The County of Santa Cruz municipal code requires all commercial businesses to subscribe to weekly garbage collection services. The State of California has also passed legislation requiring businesses subscribe to recycling and organics collection services.

Mandatory Commercial Recycling | California Assembly Bill 341 (AB341) became effective July 1, 2012. AB341 mandates recycling for all businesses in California producing 4 cubic yards or more of garbage per week. Subscribing to recyclable materials collection services through GreenWaste will help ensure compliance with AB341 and can even help reduce collection costs. For more information on enhanced recycling services through GreenWaste or to start or expand an existing recycling program, please contact Customer Service.

Mandatory Organics Recycling | California Assembly Bill 1826 (AB1826) was signed into law in 2014, mandating organics recycling for businesses in California. By 2020, all businesses in California producing 2 cubic yards or more of garbage per week are required to subscribe to organic material collection services. Subscribing to food waste collection services through GreenWaste will help ensure compliance with AB1826 and can even help reduce collection costs. For more information on food waste collection services through GreenWaste or to start or expand a food waste recycling program, please contact Customer Service.



GreenWaste offers temporary and permanent roll-off collection services for large quantities of mixed and source separated recyclable and non-recyclable materials. Roll-off boxes can be ordered for materials including, but not limited to:

- Recyclable Materials
- Landscape Materials (organic)
- Construction & Demolition Debris
- Solid Waste

Roll-off Box Sizes

Roll-off box sizes range from 12- to 40-cubic yards. Delivery and pick-up is available five (5) days per week, on a Monday - Friday schedule. For additional information or to order a roll-off box, please contact Customer Service.

IMPORTANT CONTACT INFORMATION

GreenWaste Recovery, Inc.

Local Office

375 Industrial Rd.
Watsonville, CA 95076

831.426.2711 | Customer Service

Mailing Address

P.O. Box 2347
Watsonville, CA 95077

800.665.2209 | Toll Free

Buena Vista Landfill and Ben Lomond Transfer Station

Buena Vista Landfill
1231 Buena Vista Dr.
Watsonville, CA 95076

831.454.2430 | Main

Ben Lomond Transfer Station
9835 Newell Creek Rd.
Ben Lomond, CA 95005

Santa Cruz County Recycling and Solid Waste Services Department of Public Works

831.454.2160 | Main

Santa Cruz County Household Hazardous Waste Program

831.454.2606 | Main